

Scholarship Automatch Webinar: Q&A

Q: What is Scholarship Automatch and why use it?

- Automatch lets students fill out one general application, which matches them to eligible scholarships automatically, reducing manual work and errors. 3:57

Q: How do I set up Automatch in akoyaGO?

- Enable Automatch in GOapply settings, decide on automatic opt-in or allow students to choose, and ensure all eligibility questions are mapped to fields. 10:16

Q: Can students opt-in or out of scholarships?

- Yes, if "Automatic opt-in" is set to No, students can select which scholarships to apply for. If set to Yes, they are automatically considered for all eligible scholarships. 10:35

Q: How do I limit the number of scholarships a student can opt into?

- Use the "Max Scholarship Opt-ins" field in GOapply settings (only works if automatic opt-in is No). 11:51

Q: How do I add scholarship-specific questions or essays?

- Use the Form Editor tab in the scholarship record to add extra questions or uploads for specific scholarships. 24:13

Q: What happens if a student doesn't match any scholarships?

- Customize the "No scholarship match text" field to display a message to the student. 12:35

Q: How do reviewers see applications and scholarship-specific questions?

- Review groups can be linked to specific scholarships, showing only relevant applications and extra questions for that scholarship. 39:14

Q: Can students change their answers after submitting?

- Students can change answers or opt out before clicking "Submit All." After submission, changes are not allowed. 45:57

Q: How do I handle ineligible students after matching?

- Deactivate the requested scholarship record if a student is found ineligible after matching. 47:39

Q: How are payments processed for awarded scholarships?

- Enter award amounts for each requested scholarship; payments are automatically created and linked to the correct funds. For multi-year payments, edit manually after approval. 43:10

Q: Can students see scholarship details before opting in?

- Not currently configurable, but you can add details via scholarship-specific forms. Product suggestions for improvement are in place. 30:42

Q: What if a student is awarded one scholarship and should not be considered for others?

- Manual removal from other review groups is required; the system does not automatically exclude them. 53:50

Q: Where can I find more resources or help?

- PowerPoint slides and knowledge articles will be uploaded to GOsupport. Check [GO support events](#) for upcoming webinars and user groups. 49:00